# VAT in the Digital Age

Fields marked with \* are mandatory.

## VAT in the Digital Age

#### Introduction

Value added tax (VAT) has become an increasingly important source of revenues for EU Member States and is also an important EU own resource. The current EU VAT system, however, has become increasingly complex and burdensome for businesses and is subject to fraud. This partly stems from the fact that it needs to be improved in order to keep pace with the challenges and opportunities of new technologies.

For this reason, the VAT system is at the centre of an ongoing reflection to understand how to:

- 1. make it easier for business to comply with;
- 2. make it more fraud-proof; and
- 3. adapt its structure in order to benefit from the latest digital and technological developments.

Against this background, the European Commission has committed itself to adapting the EU VAT framework to the digital sphere. Specific initiatives include:

- 1. modernising VAT reporting obligations and considering the possibility of further extending e-invoicing;
- 2. adapting the VAT treatment of the "platform economy" so that it fits the new developments in this area; and
- 3. facilitating VAT registration and compliance, including a revision of the existing rules requiring the registration of non-established taxpayers, the <a href="One-Stop-Shop">One-Stop-Shop</a> (IOSS). The single VAT registration in the EU is an ongoing process linked to the <a href="Changes introduced on 1 July 2021">Changes introduced on 1 July 2021</a> for e-commerce, thus needing an evaluation.

All three elements will reduce the administrative burdens for businesses in complying with their VAT obligations and help Member States fight fraud. The time needed for Member States and businesses to implement any IT system will be carefully assessed, notably in relation to digital reporting requirements which might require a longer implementation period. The full implementation of digital reporting requirements might therefore run until 2030 but will depend on the level of centralisation of the IT infrastructure to be built.

This Public Consultation aims at reaching out to citizens, companies, self-employed persons, business federations, VAT experts, providers of IT and tax compliance services, academic institutions and public entities to collect views and information on the current situation and possible policy changes. Your contribution will thus contribute to the economic and legal analysis underpinning possible changes to the EU VAT framework.

Fields marked with an asterisk (\*) are mandatory.

## About you

\* Language of my contribution

0	Bulgarian
	Croatian
	Czech
	Danish
	Dutch
	English
	Estonian
	Finnish
	French
	German
	Greek
	Hungarian
	Irish
	Italian
	Latvian
	Lithuanian
	Maltese
	Polish
	Portuguese
	Romanian
0	Slovak
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0	Spanish
	Swedish
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	as an individual in your personal capacity
	in your professional capacity or on behalf of an organisation
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* In whic	ch country do you live?
0	Austria
0	Belgium
	Bulgaria
	Croatia
0	Cyprus
	Czechia
0	Denmark
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	Afghanistan
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	Andorra
	Angola
	Antigua and Barbuda
	Argentina
	Armenia
	Australia
	Azerbaijan
	Bahamas
	Bahrain
0	Bangladesh

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0	Belarus
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	Benin
0	Bhutan
	Bolivia
	Bosnia and Herzegovina
	Botswana
0	Brazil
	Brunei Darussalam
	Burkina Faso
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0	Cabo Verde
	Cambodia
0	Cameroon
	Canada
	Central African Republic
	Chad
	Chile
	China
	Colombia
	Comoros
	Congo
	Costa Rica
	Côte D'Ivoire
	Cuba
	Democratic Republic of the Congo
	Djibouti
	Dominica
	Dominican Republic
	Ecuador
	Egypt
	El Salvador
	Equatorial Guinea
	Eritrea
	Eswatini
	Ethiopia
	Fiji
	Gabon
	Gambia
	Georgia
	Ghana
	Grenada
	Guatemala
	Guinea
	Guinea Bissau

Guyana

- Haiti
- Honduras
- Iceland
- India
- Indonesia
- Iran
- Iraq
- Israel
- Jamaica
- Japan
- Jordan
- Kazakhstan
- Kenya
- Kiribati
- Kuwait
- Kyrgyzstan
- Laos
- Lebanon
- Lesotho
- Liberia
- Libya
- Liechtenstein
- Madagascar
- Malawi
- Malaysia
- Maldives
- Mali
- Marshall Islands
- Mauritania
- Mauritius
- Mexico
- Micronesia
- Monaco
- Mongolia
- Montenegro
- Morocco
- Mozambique
- Myanmar
- Namibia
- Nauru
- Nepal
- New Zealand
- Nicaragua
- Niger
- Nigeria
- North Korea
- North Macedonia

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	Norway
	Oman
	Pakistan
	Palau
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	Papua New Guinea
	Paraguay
	Peru
	Philippines
	Qatar
	Republic of Moldova
	Russian Federation
	Rwanda
	Saint Kitts and Nevis
	Saint Lucia
	Saint Vincent and the Grenadines
	Samoa
	San Marino
	Sao Tome and Principe
	Saudi Arabia
	Senegal
	Serbia
	Seychelles
	Sierra Leone
	Singapore
	Solomon Islands
	Somalia
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	South Korea
	South Sudan
	Sri Lanka
	Sudan
	Suriname
	Switzerland
	Syrian Arab Republic
	Tajikistan
	Tanzania
	Thailand
	Timor-Leste
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	Trinidad and Tobago
	Tunisia
	Turkey
	Turkmenistan
	Tuvalu

Uganda

0	Ukraine
	United Arab Emirates
	United Kingdom
	United States of America
	Uruguay
	Uzbekistan
	Vanuatu
0	Venezuela
0	Viet Nam
	Yemen
	Zambia
0	Zimbabwe
*I am g	giving my contribution as
	Company
	Company - Platform operator
	Self-employed person
0	Business organisation/federation
	VAT practitioner / VAT expert / tax advisor
	Provider of IT or tax compliance services
	Academic institution / think tank
	Public authority
	Other
* If othe	er, please specify
* Organ	sisation name
255	character(s) maximum
* Organ	sisation size
	Micro (1 to 9 employees)
	Small (10 to 49 employees)
	Medium (50 to 249 employees)
	Large (250 or more)
Trans	parency register number
255	character(s) maximum
Checl	k if your organisation is on the transparency register. It's a voluntary database for organisations seeking to
influe	nce EU decision-making

0	Austria
	Belgium
	Bulgaria
	Croatia
	Cyprus
	Czechia
	Denmark
	Estonia
	Finland
	France
	Germany
0	Greece
0	Hungary
0	Ireland
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	Luxembourg
	Malta
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	Poland
	Portugal
0	Romania
	Slovak Republic
	Slovenia
	Spain
	Sweden
0	Other
* If othe	r, please specify
Pleas	e add the country of origin of your organisation
	Afghanistan
	Albania
	Algeria
	Andorra
	Angola
0	Antigua and Barbuda
	Argentina
0	Armenia
	Australia
	Azerbaijan
	Bahamas
	Bahrain
	Bangladesh
	Barbados

\* Where is your organisation located (main headquarters in the case of organisations carrying out activities in

several countries)?

0	Belarus
	Belize
	Benin
	Bhutan
	Bolivia
	Bosnia and Herzegovina
	Botswana
	Brazil
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	Colombia
	Comoros
	Congo
	Costa Rica
	Côte D'Ivoire
	Cuba
	Democratic Republic of the Congo
0	Djibouti
	Dominica
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	Ecuador
	Egypt El Salvador
	Equatorial Guinea
	Eritrea
	Eswatini
	Ethiopia
	Fiji
	Gabon
	Gambia
	Georgia
	Ghana
	Grenada
	Guatemala
	Guinea
	Guinea Bissau
	Guyana
	Haiti

- Honduras Iceland India Indonesia
- Iran
- Iraq
- Israel
- Jamaica
- Japan
- Jordan
- Kazakhstan
- Kenya
- Kiribati
- Kuwait
- Kyrgyzstan
- Laos
- Lebanon
- Lesotho
- Liberia
- Libya
- Liechtenstein
- Madagascar
- Malawi
- Malaysia
- Maldives
- Mali
- Marshall Islands
- Mauritania
- Mauritius
- Mexico
- Micronesia
- Monaco
- Mongolia
- Montenegro
- Morocco
- Mozambique
- Myanmar
- Namibia
- Nauru
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- New Zealand
- Nicaragua
- Niger
- Nigeria
- North Korea
- North Macedonia
- Norway

0	Oman
	Pakistan
	Palau
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United Kingdom
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Uzbekistan
Vanuatu
Venezuela
<ul><li>Viet Nam</li><li>Yemen</li></ul>
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you would prefer to have your details published or to remain anonymous when your contribution is published. For the purpose of transparency, the type of respondent (for example, 'business
association, 'consumer association', 'EU citizen') country of origin, organisation name and size,
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published. Opt in to select the privacy option that best suits you. Privacy options default are based on the
type of respondent selected
* Contribution publication privacy settings
Note that, whatever the option chosen, your answers may be subject to a request for public access to documents
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The type of respondent that you responded to this consultation
as, your country of origin and your contribution will be published as received. Your name will not be
published. Please do not include any personal data in the contribution itself.
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consultation as, your country or origin and your contribution will be published
* Contribution publication privacy settings
Note that, whatever the option chosen, your answers may be subject to a request for public access to documents
under Regulation (EC) N°1049/2001
Anonymous
The type of respondent that you responded to this consultation
as, your country of origin and your contribution will be published as received. Your name will not be
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Organisation details and respondent details are published: The type of respondent that you responded to this consultation as, the name of the organisation on whose behalf you reply as well as its transparency number, its size, its country of origin and your contribution will be published. Your name will also be published

I agree with the personal data protection provisions

### Part 1 – Digital Reporting Requirements

"Digital Reporting Requirements" (DRRs) represent any obligation for VAT traders to report transactional data (transaction-by-transaction) other than the obligation to submit a VAT return. DRRs include:

- various types of reporting requirements (e.g. VAT listing, Standard Audit File/SAF-T, real-time reporting); and
- the obligation for taxable persons to issue e-invoices in transactions with other businesses and/or consumers, i.e. **mandatory e-invoicing requirements**.

The EU Member States, pressed by the magnitude and importance of losing revenue when they need it the most to support the economy and to recover after the COVID-pandemic, are introducing different DRRs. The **recapitulative statements**, also known as 'EC sales listing' or 'VIES listing', are statements that must be submitted by VAT traders engaging in intra-EU transactions.

Please express your agreement or disagreement with the following statements concerning the current situation

	Agree	Partly agree	Neither agree nor disagree	Partly disagree	Disagree	Don' t know
* The wide discretion left to Member States and the lack of EU guidance result in a fragmented regulatory framework for DRRs	0	0	•	•	©	•
* The fragmentation of the regulatory framework for DRRs generates unnecessary costs for EU companies operating cross-border	0	0	•	•	©	•
* The fact that DRRs are optional for Member States has a negative impact on the fight against intra-EU VAT fraud*	0	0	•	•	0	•
* The fact that DRRs are optional for Member States has a negative impact on the fight against <b>domestic</b> VAT fraud	©	©	•	©	©	0

<sup>\*</sup> intra-EU VAT fraud, including missing trader intra community (MTIC) or carousel fraud abuses the VAT rules applicable to intracommunity trade which allow for purchases in another Member State to be made VAT-free. MTIC consists in the missing trader disappearing with the VAT that has been charged on a subsequent sale

Please express your agreement or disagreement with the following statements concerning the current situation. The recapitulative statements for intra-Community transactions (EC sales listing):

	Agree	Partly agree	Neither agree nor disagree	Partly disagree	Disagree	Don' t know
* Are an effective tool to fight intra-EU VAT fraud	0	0	0	0	0	0
* Have a similar effectiveness in fighting intra-EU VAT fraud as existing reporting requirements for domestic transactions and available data collection technologies	0	0	0	0	0	0
* Would be more effective to fight intra-EU VAT fraud if the data is collected on a transaction-by-transaction basis and closer to the moment of transaction rather than per customer	0	0	0	0	•	0

ne answer per line]						
		Very	nt Important	Not so important	Not important	Don' t know
* Foster the adoption of digital repo requirements that optimise the use digital technologies	_	0	0	0	0	0
* Reduce the fragmentation of digital reporting requirements to the large extent possible		0	0	0	©	0
		!				
at do you think about the following ital reporting and improving the reportine answer per line]	•			ucing fragme	ntation of doi	
ital reporting and improving the rep	•			Partly disagree	Disagree	Don' t know
tal reporting and improving the rep	porting of	intra-EU tr	ansactions?  Neither agree	Partly		Don'

\* Is EU action necessary to ensure a more widespread adoption of digital reporting and e-invoicing

Should EU promote uniform digital reporting requirements for domestic transactions or rather leave

Please rate the importance of the following objectives of a possible EU initiative in the field of DRRs

[Please use the slider to select a value between 1 (Member States deciding individually) and 10 (promoted

Member States free to adapt reporting / e-invoicing requirements to their local needs?

requirements?

Not at all

Don't know

at EU level)]

To a large extentTo a limited extent

It would be contra productive

* Requiring taxpayers to record data about their VAT transactions in a standard digital format, which tax authorities can access upon request	0	0	•	©	©	0
* The introduction of an EU DRR for intra-EU transactions and harmonisation of existing systems for domestic transactions	•	•	•	•	•	©
* The introduction of an EU DRR for both intra-EU and domestic transactions	0	0	0	0	0	0

\* For the exchanges of information on intra-EU transactions between Member States, different IT systems can be envisaged: from a decentralised model (a VIES-like system), with possible additional features, to a centralised system where information is stored at a central level.

What is your preference?

Decentralised with additional features

Centralised

No preference

Don't know

#### How do you rate the risks in terms of data protection?

[One answer per line]

	Very high risk	High risk	Average risk	Low risk	Very low risk	Don't know
* Decentralised model (a VIES-like system)	0	0	0	0	0	©
* Decentralised model (a VIES-like system), with possible additional features	0	0	0	0	0	0
* Centralised system where information is stored at a central level	0	0	0	0	0	0

#### How do you rate the difficulties in terms of interoperability with national systems?

	Very difficult	Difficult	Neither difficult nor easy	Easy	Very easy	Don't know
* Decentralised model (a VIES-like system)	0	0	0	0	0	0

* Decentralised model (a VIES-like system), with possible additional features	©	0	0	0	0	0
* Centralised system where information is stored at a central level	0	0	0	0	0	0

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111	your country,	aigitai	reporting	requirein	CITIO	CILIVO	onig	aic.

In place

Planned

Neither in place nor planned

Don't know

In your experience, which of the following effects (and their intensity) did you observe after the introduction of digital reporting / e-invoicing requirements in your Member State?

[One answer per line]

	Strong	Moderate	Minor	Not observed	Too early to tell / don't know
* Significant costs of compliance for domestic operators	0	0	0	0	0
* Significant costs of compliance for operators operating cross-border	0	0	0	0	0
* Insufficient time allowed to implement changes in IT systems	0	0	0	0	0
* Lack of support from tax authorities	0	0	0	0	0
* Too frequent changes to requirements	0	0	0	0	0
* Limited time to handle error and warning messages	0	0	0	0	0
* Risks to the confidentiality of transactions / invoice data	0	0	0	0	0

			requirements	

Difficult

Neither difficult nor easy

Easy

Very easy

Too early to tell / don't know

To which extent the following outcomes have materialised after the introduction of digital reporting / e-invoicing requirements

[One answer per line]

	Major benefit	Moderate benefit	Minor benefit	Not a benefit	Too early to tell / don't know
Promotion of the use of structured e-invoices	0	0	0	0	0
Quicker invoicing process	0	0	0	0	0
Business automation gains	0	0	0	0	0
Quicker audits	0	0	0	0	0
Fewer audits	0	0	0	0	0
Fewer requests for information	0	0	0	0	0
Pre-filling of VAT returns	0	0	0	0	0
Removal of other VAT obligations	0	0	0	0	0
Quicker VAT reimbursement time	0	0	0	0	0

Which of the following outcomes risk materialising after the introduction of digital reporting / e-invoicing - requirements?

[One answer per line]

	Major risk	Moderate risk	Minor risk	Not a risk	Too early to tell / don't know
Significant costs of compliance	0	0	0	0	0
Significant costs of compliance for operators operating cross-border	0	0	0	0	0
Insufficient time allowed to implement changes in IT systems	0	0	0	0	0
Lack of support from tax authorities	0	0	0	0	0
Too frequent changes to requirements	0	0	0	0	0
Limited time to handle error and warning messages	0	0	0	0	0
Risks to the confidentiality of transaction / invoice data	0	0	0	0	0

To comply with digital reporting / e-invoicing requirements is going to be:

Very difficult

(	Very easy Too early to tell / don't know					
repo	which extent do you expect the foorting / e-invoicing requirements e answer per line]	llowing outc	omes to mater	rialise after t	he introduct	tion of digital
		Major benefit	Moderate benefit	Minor benefit	Not a benefit	Too early to tell / don't know
	Promotion of the use of structured e-invoices	0	0	0	0	0
	Quicker invoicing process	0	0	0	0	0
	Business automation gains	0	0	0	0	0
	Quicker audits	0	0	0	0	0
	Fewer audits	0	0	0	0	0

Would you like to add any comments or suggestions on reporting / e-invoicing requirements?

## Part 2 – The VAT Treatment of the Platform Economy

Difficult

Easy

Neither difficult nor easy

Fewer requests for information

Pre-filling of VAT returns

Quicker VAT reimbursement

Removal of other VAT

obligations

time

'Platform economy' is the term used in this questionnaire to describe a multi-sided model of transactions, where there are at least three parties involved. The role of the 'online/digital platform' \* is to facilitate the connection between two distinct but interdependent sets of users (firms or individuals) who interact typically via electronic means. One of the parties to the platforms ('provider') offers access to assets, resources, time and/or skills, goods and/or services to the other party ('consumer'), in return for monetary or non-monetary consideration. A platform usually charges a fee for the facilitation of the transaction. It does not possess any of the assets on offer nor usually provides the services via its own staff.

The current VAT system is unaligned with the new realities, such as the challenges of the platform economy in

<sup>\*</sup>online/digital platforms may be defined differently in other legislation.

tackling distortions of competition between traditional and online economic transactions. Thus, VAT equality and neutrality could be at risk if the VAT provisions are not adapted to the digital age. The VAT on e-commerce package adopted specific rules for goods sold via a platform, but no similar rules for services exist.

* How often do you buy goods or services via platforms?
several times per month
once or twice per year
I don't buy goods or services via platforms
* What are you buying?
[Multiple answers possible]
Goods
Services: transport
Services: accommodation
Other services
* How often do you offer goods or services via platforms?
several times per week
several times per month
once or twice per year
I don't offer goods or services via platforms
* What are you supplying?
[Multiple answers possible]
Goods
Transportation services
Accommodation
Finance
Professional and household services
Advertising/ exchange of information
Other services
* Do you charge VAT on your supplies made via a platform?
O YES
O NO
* Currently, in the EU VAT Directive, there are no specific provisions dealing with the treatment of services
supplied via platforms. Does the lack of specific VAT provisions create problems for platforms and their
users?
Yes, it creates major problems
Yes, it creates moderate problems
Yes, it creates minor problems
No, it does not
O Don't know

* Have you experienced specific problems concerning the VAT treatment of services supplied via platforms?
O YES
O NO
What was the problem? Please describe

#### Please indicate the relevance of these issues for each of the following sectors:

[Optional question, multiple answers possible (0 to 5) per each row]

	Transport services	Accommodation	Finance	Professional and household services	Advertising/ exchange of information
Defining whether/when providers/consumers would qualify as VAT taxable persons					
Assessment of the consumer's VAT status which could define the place of supply in cross-border transactions					
Defining whether the platform's services should be classified as intermediation or electronically supplied services					
Problem in determining the status of the service - whether it is taxable or exempt and if taxed, at what rate					

to differences in VAT treatment between	EU Me	ember States	?			
Yes, there are major distortions to compare the com	ompetiti	on				
Yes, there are moderate distortions	to comp	etition				
Yes, there are minor distortions to compare the com	ompetiti	on				
No, it does not	·					
Don't know						
* Do you experience distortions of compet platform' means due to the uneven treatment of Yes, it creates very uneven treatment.	ment of			•		ia 'non-
Yes, it creates uneven treatment						
No, it does not						
Don't know						
O Don't know						
*To what extent is the current VAT treatment business model?  Strong driver  Moderate driver  None  Moderate obstacle  Significant obstacle  Do not know	ent an	important driv	ver of or obst	acle to the di	gital platform	
* Do you think that VAT evasion and avoid  Yes, for platforms offering both good Yes, mostly for platforms offering good Yes, mostly for platforms offering see No Do not know	ds and s ods	-	ecific proble	m for the plat	form econom	y?
*To what extent do you perceive that char necessary to ensure the proper VAT treation of the proper VA	atment	of the platforr	m economy?		Regulation are	;
		Very important	Important	Not so important	Not important	Do not know

\* Do you experience distortions to cross-border competition with other firms offering the same services, due

* Reducing costs for economic operators	0	0	0	0	0
Ensuring a level-playing field between traditional and platform economy (uniform treatment)	•	•	•	•	0
* Ensuring the harmonized treatment of the platform economy across Member States	0	0	0	0	0
* Ensuring a broad tax base	0	0	0	0	0
* Ensuring tax compliance	0	0	0	0	0
* Simplicity of application	0	0	0	0	0

To what extent would you agree with the necessity of the following possible interventions at EU level in the area of VAT treatment of the platform economy?

	Agree	Partly agree	Neither agree nor disagree	Partly disagree	Disagree	Do not know
* Clarification of the nature of the services provided by the platform	0	0	0	0	0	0
* Rebuttable presumption on the status of platform providers	0	0	0	0	0	0
* Streamlining of record-keeping obligations	0	0	0	0	©	0
* Deemed supplier regime for digital platforms for supply of certain accommodation and transport services (residence renting, ride on demand and home delivery services)	0	©	©	•	©	•
* Deemed supplier regime for digital platforms for supply of all accommodation and transport services	0	0	0	0	0	0
* Deemed supplier regime for digital platforms for all services for monetary consideration	0	0	0	0	0	0

<u>Note</u>. Under a deemed supplier regime, the platform would be liable to charge and collect the VAT where the provider is a private person, or they are otherwise not required to account for the VAT themselves

Do you see any practical difficulties (for businesses or the public budget) due to the following legislative interventions at the EU level?

	Difficulties (please describe):
	[leave blank if "none" or "don't know"]
Clarification of the nature of the services provided by the platform	
Rebuttable presumption on the status of the service provider using a platform	
Streamlining of record-keeping obligations	
Deemed supplier role for digital platforms	

In your opinion, how significant would the impact of the deemed supplier model be on the equal treatment of the traditional and platform economies in the following cases:

	Major positive impacts	Moderate positive impacts	Small or no impacts	Moderate negative impacts	Major negative impacts	Do not know
* Supply of certain accommodation and transport services (residence renting, ride on demand and home delivery services)	•	0	0	0	•	•
* Supply of all accommodation and transport services	0	0	0	0	0	0
* All services for monetary consideration	0	0	0	0	0	0

Wo	uld you like to add any comments or suggestions on the VAT treatment of the platform economy?

## Part 3 – Single VAT Registration in the EU and IOSS

There are situations in which businesses engaged in certain transactions may have to declare (and sometimes pay) VAT in another Member State. In such situations, they have to **register and declare VAT in a Member State in which they are not established**, which can be a lengthy and burdensome process. The concept of a single place of VAT registration aims to minimise the occurrence of such situations.

This issue was partly addressed with the introduction of two new mechanisms on 1 July 2021. For taxable persons supplying cross-border business-to-consumer (B2C) goods or services where VAT is due in the Member State of the customer, the <a href="One-Stop Shop">One-Stop Shop</a> (OSS) allows suppliers to complete a single OSS declaration for all pan-EU supplies. This avoids the need for these suppliers to register in the Member State(s) of their customers.

A further innovation was the introduction of the <u>Import One-Stop Shop</u> (IOSS). Simply, this allows suppliers selling goods of a low value from a third country or territory to a consumer in a Member State, to collect VAT on those sales of imported goods from the customer when the goods are ordered and to declare and pay that VAT via the IOSS. This avoids the potential VAT registration obligation of the supplier /deemed supplier in each Member State of destination of the goods.

Both mechanisms thereby aim to reduce administrative burdens and compliance costs for taxable persons. They also aim to improve VAT compliance (by making it easier and less expensive) and to improve the functioning of the EU Single Market (by making it less likely that taxable persons will avoid certain transactions or markets due to VAT registration obligations). However, despite the recent changes, there remain several types of transaction that oblige taxable persons to obtain and hold more than one VAT registration (such as when a business transfers its own goods across borders).

The following questions focus on your views and experiences of the OSS and IOSS, as well as on the remaining problems and several policy options that could improve the situation in the future.

How important are the following objectives for you / your organisation? [One answer per line]

	Very important	Important	Not so important	Not important	Do not know
* Minimising the need for taxable persons to hold multiple VAT registrations	0	0	0	0	0
* Simplifying and facilitating VAT compliance	0	0	0	0	0
* Reducing fraud and maximising VAT revenue	0	0	0	0	0
* Modernising the VAT rules linked to VAT registration obligations for distance sales of goods	0	0	0	0	0

In your view, has the launch of the <u>OSS</u> led to progress towards the following objectives? [One answer per line]

	Significant progress	Moderate progress	Minor progress	No progress	Do not know
* Minimising the need for taxable persons to hold multiple VAT registrations	0	0	0	0	0
* Modernising the VAT rules linked to VAT registration obligations for distance sales of goods	0	0	0	0	0
* Simplifying and facilitating VAT compliance	0	0	0	0	0
* Reducing fraud and maximising VAT revenue	0	0	0	0	0

In your view, has the launch of the  $\underline{\text{IOSS}}$  led to progress towards the following objectives? [One answer per line]

	Significant progress	Moderate progress	Minor progress	No progress	Do not know
* Minimising the need for taxable persons to hold multiple VAT registrations	0	0	0	0	0
*					

Modernising the VAT rules linked to VAT registration obligations for distance sales of goods	0	0	0	0	0
* Simplifying and facilitating VAT compliance	0	0	0	0	0
* Reducing fraud and maximising VAT revenue	0	•	0	0	0

In your view, how consistent is the  $\underline{\text{OSS}}$  with EU policies, requirements and regulations in the following fields?

[One answer per line]

	Very consistent	Mostly consistent	Partly consistent	Not very consistent	Do not know
* The SME Strategy for a sustainable Europe	0	0	0	0	0
* The European digital single market	0	0	0	0	©
* EU Administrative cooperation in the field of indirect taxation	0	0	0	0	0
* The Union Customs Code	0	0	0	0	0

In your view, how consistent is the <u>IOSS</u> with EU policies, requirements and regulations in the following fields?

[One answer per line]

	Very consistent	Mostly consistent	Partly consistent	Not very consistent	Do not know
* The SME Strategy for a sustainable Europe	0	0	0	0	0
* The European digital single market	0	0	0	0	0
* EU Administrative cooperation in the field of indirect taxation	0	0	0	0	0
* The Union Customs Code	0	0	0	0	0

* Do you have direct experience with either of thes	se mechanisms?
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O IOSS

Both

Neither

Please express your agreement or disagreement with the following statements concerning the <u>OSS</u>? [One answer per line]

	Agree	Partly agree	Neither agree nor disagree	Partly disagree	Disagree	Do not know
* The OSS has been implemented smoothly	0	0	0	0	0	0
* Because of the OSS, many businesses no longer need to maintain VAT registrations that they previously had in other Member States	•	0	•	•	•	•
* The OSS is allowing businesses to pursue new customers and / or markets	0	0	0	0	0	0
* The OSS is improving VAT compliance	0	0	0	0	0	0
* The OSS is particularly helpful for SMEs	0	0	0	0	0	0
* It is easy to use the OSS	0	0	0	0	0	0
* The OSS helps to reduce discrepancies in the application of VAT rules in the EU	0	0	0	0	0	0

In your view, how important are the following factors in determining whether businesses use the  $\underline{\text{OSS}}$  or not (taking into account that it is optional)?

	Very important	Important	Not so important	Not important	Do not know
* The size of the business	0	0	0	0	0
* The sector/market where the business operates	0	0	0	0	0
* The type of transactions in which it engages (i.e. the extent to which these are covered by the OSS)	0	0	0	0	0
* Whether the business is a deemed supplier	0	0	0	0	0
* The Member State(s) in which the business is already established	0	0	0	0	0

* The Member State(s) in which they would	0	0	0	0	0
otherwise face VAT registration					
obligations					

Please express your agreement or disagreement with the following statements concerning the <u>IOSS</u>? [One answer per line]

	Agree	Partly agree	Neither agree nor disagree	Partly disagree	Disagree	Do not know
The IOSS has been implemented smoothly	0	0	0	0	0	0
* For businesses that distance sell imported goods from outside the EU to EU customers, the IOSS is reducing administrative burdens (by removing the need to VAT register in the Member States of customers)	0	•	©	•	0	•
* The IOSS is making it easier for businesses to engage in new transactions which currently require them to register in other Member States	0	0	©	•	©	•
* The IOSS is improving VAT compliance	0	0	0	0	0	0
* The IOSS is simplifying the process of importation of low value consignments	0	0	0	0	0	0
* The IOSS is particularly helpful for SMEs	0	0	0	0	0	0
* The IOSS helps to reduce discrepancies in the application of VAT rules in the EU	0	0	0	0	0	0
* It is easy to use the IOSS	0	0	0	0	0	0
* The IOSS helps to reduce discrepancies in the application of Customs and VAT rules in the EU	0	0	0	0	0	0

In your view, what was the impact of the removal of the VAT exemption for very low value goods (not exceeding EUR 22)?

	Agree	Partly agree	Neither agree nor disagree	Partly disagree	Disagree	Do not know
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* To level the playing field between EU and non-EU businesses	0	0	0	©	0	0
* To minimize the risk of undervaluation	0	0	0	0	0	0
* To stop relocating businesses outside the EU to benefit from VAT savings	0	0	0	©	0	0
* To increase the revenues of Member States	0	0	0	0	0	0

In your view, how important are the following factors in determining whether businesses use the  $\underline{\text{IOSS}}$  or not (taking into account that it is optional)?

[One answer per line]

	Very important	Important	Not so important	Not important	Do not know
* The size of the business	0	0	0	0	0
* The sector/market where the business operates	©	0	0	©	0
* The types of transactions in which it engages (i.e. the extent to which these are covered by the IOSS)	0	0	0	0	0
* Whether the business is a deemed supplier	0	0	0	0	0
* Whether the business has an EU place of establishment	0	0	0	0	0
* The desire of the business to be compliant	0	0	0	0	0
* The customer experience	0	0	0	0	0

Do :	you have othe	r observation	s in relation to	your OSS/IOS	SS experience	?	
L							

Despite the introduction of the OSS and IOSS, several types of transaction still require taxable persons to obtain and maintain multiple VAT registrations. In your view, how important is each of these?

	3 –widespread among businesses and representing a significant share	2 – only prevalent in specific market segments and / or affect many business but only	1 – marginal in terms of both prevalence	Don' t know
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	of turnover for the businesses concerned	a small proportion of their turnover	and turnover significance	
* Transfer of own goods cross- border	0	0	0	0
* Chain transactions	0	0	0	0
* B2B2C transactions; namely an intra-community acquisition followed by a domestic sale to the final consumer	•	©	0	0
* Domestic B2B supply of goods where the reverse charge does not apply	0	0	0	0
* Domestic supplies of B2C goods made by non-established suppliers; such as the sale to consumers after goods have been transferred cross-border to be stored in fulfilment centres, or electric vehicle charging	•	©	•	•
* B2C distance sales of goods imported by the supplier from a third country/territory with an intrinsic value exceeding EUR 150 or products subject to excise duties	•	©	©	0
* Export from a Member State where the exporter is not established, not under transit	0	0	0	0
* Domestic supply of B2B services where the reverse charge does not apply	0	0	0	0

Taking into account your experience of the OSS and IOSS do you think that the requirement for taxable persons to obtain and maintain multiple VAT registrations continues to be a problem?

$\odot$	То	а	very	large	extent
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To a large extent

To some extent

To a limited extent

Not at all

Don't know

How big a priority do you think it should be <u>for the European Commission</u> to take <u>further</u> action to reduce the need for taxable persons to hold multiple VAT registrations?

High priority

Medium priority
Low priority
Don't know

Please express your agreement or disagreement with the following statements concerning the current situation?

[One answer per line]

	Agree	Partly agree	Neither agree nor disagree	Partly disagree	Disagree	Do not know
* VAT registration requirements lead to high administrative and compliance costs for businesses	0	0	0	•	0	0
* By making it difficult for taxable persons to be compliant, VAT registration requirements contribute to high levels of fraud and noncompliance	•	0	•	•	•	•
* Because they want to avoid VAT registration in multiple Member States, many taxable persons do not pursue certain markets or transactions	0	0	•	•	•	•

The European Commission is currently considering some policy options to further reduce the scope of situations where non-established businesses have to register for VAT. Please express your agreement or disagreement with these?

	Agree	Partly agree	Neither agree nor disagree	Partly disagree	Disagree	Do not know
* Extension of the OSS so that it covers all B2C supplies of goods and services by non-established suppliers	0	0	0	0	0	0
* Extension of the OSS to enable intra- Community supplies and acquisitions of goods, thereby avoiding VAT registration when transferring own goods cross border	0	•	•	•	0	•
* Extension of the OSS to B2B supplies of goods and services, while leaving in place the current						

VAT refund mechanism for any deductible input VAT incurred outside a taxable person's Member State of establishment	0	0	•	•	•	0
* Extension of the OSS to B2B supplies of goods and services, while also introducing a deduction mechanism into the OSS	0	0	•	•	0	•
* Reverse charge* made available for all B2B supplies carried out by non- established suppliers	0	0	0	•	0	0
* Removing the €150 threshold for the IOSS, so that it can be used to declare VAT for distance sales of goods of any value	0	0	•	•	0	0
* Making the IOSS mandatory for all distance sales of imported goods	0	0	0	0	0	0
* Making the IOSS mandatory for all distance sales of imported goods above an EU turnover threshold (e. g: €10,000)	0	0	0	0	0	0
* Making the IOSS mandatory for the marketplaces (deemed supplier) only	0	0	0	0	0	0
* The reverse charge mechanism transfers to the buyer of a good or service, thereby r Member State where the supply is made. S goods supplied under the reverse charge no you have suggestions to make the IOSS	emoving t Suppliers t	he obligat hat incur le er these a	ion for suppl ocal VAT on	iers to VAT of costs relate	register in the d to the serv	е
, 50		·				
Would you like to add any comments or su	ggestions	on the sir	gle place of	VAT registra	ation or IOSS	5?
goods supplied under the reverse charge n	nay recov	er these a	mounts throu	ugh an EU V	'AT reclaim	

#### Please upload your file(s)

Additional views (optional)

[You may upload here an additional document on the subject of this consultation. All additional documents provided will be published on the Commission website]